



WE DO MORE THAN JUST GET YOU THERE.

Monday March 30, 2009

MLW Air
Mr. Chad Railsback

Dear Chad,

I wanted to let you know that the recent trip to STT was a huge success.

The client and our rep (who does not give out such compliments lightly) said that the entire crew was awesome! The pilots, specifically Captain Spidel, kept them, and I personally, informed of the flight, the Flight Attendants portrayed true VIP service, and Frank Godfrey kept the airplane performing impeccably.

In an industry that is rated on its failures, it is very important to acknowledge a job well done and you folks hit a home run!

Please pass a very large **THANK YOU** to everyone involved!

We truly appreciate the attention given to our clients and look forward to our next flight with MLW Air.

Respectfully,

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